

Who to Call for Water and Environmental Concerns and Complaints

Emergencies, including Spills and Fish Kills

Issue	Contact	Availability	Phone Number	Additional Information
Spills and other emergencies	PA DEP	24 hours	484-250-5900 or 1-800-541-2050 (toll free)	
Environmental complaints (including water quality complaints)	PA DEP	Weekdays 8:00 a.m. - 4:00 p.m.	484-250-5991	Off hours, a message can be left at this number
Fish kills (1 st call)	PA DEP	24 hours	484-250-5900	
Fish kills (2 nd call)	Pennsylvania Fish and Boat Commission	Weekdays 8:00 a.m. – 4:00 p.m.	717-626-0228	
<p>Non-emergency environmental complaints can also be submitted online at http://www.depweb.state.pa.us/portal/server.pt/community/southeast_regional_office/13778/environmental_complaints/617089. These complaints will be addressed by DEP's regional service representative. For emergencies use the 24 hour DEP hotline at 484-250-5900.</p>				

Construction Site Issues

Issue	Contact	Availability	Phone Number	Additional Information
Construction site issues, including erosion, off-site discharges of mud/sediment, improper or no silt fencing	Delaware County Conservation District	Weekdays 8:00 a.m. – 4:30 p.m.	610-892-9484	

Broken Water Mains and other Water Supply Issues

Issue	Contact	Availability	Phone Number	Additional Information
Broken water mains	Chester Water Authority	24 hours	610-876-8181	
Broken water mains	United Water	24 hours	610-497-8886	

Other Potential Concerns or Pollution Events

In the case of:

- Leaking or overflowing sanitary sewer lines or manholes
- Illegal or pollution discharges into creeks or storm drains/channels
- Dry weather flow from storm sewer outfall that appears polluted
- Or similar concerns about potential pollution events,

Please notify Concord Township at the numbers below.

Issue	Contact	Availability	Phone Number	Additional Information
Leaking or overflowing sanitary sewer lines or manholes	Sewer Department	Weekdays 8:30 a.m. to 4:30 p.m.	610-459-8911 ext. 108	610-476-1615
Sewage or other obvious pollutants in creek/pond	Engineering	Weekdays 8:30 a.m. to 3:30 p.m.	610-459-8911 ext. 105	
Dry weather flow from storm sewer outfall that appears polluted or similar concerns about potential pollution events	Engineering	Weekdays 8:30 a.m. to 3:30 p.m.	610-459-8911 ext. 105	

If you are unable to connect with a local representative to discuss your concern and the issue appears pressing, you can always reach the PA DEP emergency line at 484-250-5900 or 1-800-541-2050 (toll free).